



Toyota and Lexus Certified Collision Centers Adopt FastTrack to Increase Efficiencies

SCI Helps TCCC and LCCC Programs Better Manage Production Processes and Serve Customers

Denver, CO – May 16, 2011 – [Summit Consulting Int'l. Inc. \(SCI\)](#), experts in building strong, profitable automotive operations, announced its [FastTrack](#) process control system is now available as part of the [Toyota Certified Collision Center \(TCCC\)](#) and [Lexus Certified Collision Center \(LCCC\)](#) programs. FastTrack allows these shops to proactively manage every vehicle in production and easily access and report on key performance indicators in order to improve shop efficiencies, profitability and customer service.

“We’re excited to roll out the FastTrack system to all of our certified dealers – it will play an important role in assessing current operations and making sure our collision centers are at the highest performance levels,” said Brad Brahe, Body Shop Process Improvement Manager, Toyota Motor Sales, USA. “The system is easy to use and can be customized to track metrics related to each shop’s operations so our shops can work more efficiently, which drives stronger business results and more satisfied customers.”

FastTrack provides quick and easy access to accurate information so collision centers can understand the impact their processes and personnel have on production levels and profitability. It is a flexible, Web-based system that integrates within a collision center’s existing production model. FastTrack allows shops to easily collect data and report on all repair records, and more effectively act on this information in order to improve processes across the entire operation. Shops can access a snapshot of key information or complete reports so they can make decisions that will help drive better results.

“The expansion of FastTrack to the TCCC and LCCC networks validates Toyota’s commitment to increasing the operational efficiency of their certified collision centers,” said [Bob McDonald](#), president of SCI. “TCCC and LCCC program participants will gain more insight into their operations and will be better equipped to implement and manage processes that maximize shop performance and customer satisfaction.”

About Summit Consulting Int'l, Inc.

[Summit Consulting Int'l, Inc. \(SCI\)](#), a longtime Toyota and Lexus business partner, is an automotive consulting firm specializing in the development and implementation of a wide-range of customized process improvement solutions and profit-building programs for Service, Parts and Collision Center Operations. SCI focuses on measurable process changes that impact customer satisfaction and loyalty, as well as increased profitability. Its veteran team of automotive professionals has an average of 25 years of industry experience, combining first-hand knowledge in manufacturer, distributor, dealer and independent automotive operations. For more information, please visit www.sciusa.com.

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